Care Home Data Review Workshop

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Data and social care policy

- Shared goal – that people receive good quality care and support.

- Enabler of good quality. data matters. It matters for planning, it matters for ensuring care is joined up and it matters for reviewing and evaluating care.

- Current picture – we have many data collections – there is a lack of leadership/collaboration, gaps in what is there, lack of accessibility, timeliness, quality, sharing and granularity. (ONS report in 2020)

- Reflection – outcomes and experience is a big gap.

- Vital that we undertake the holistic review of care home data and listen to the needs of everyone so everyone clear on plan for change going forward.

Root Cause Analysis – data and digital

- Study into root cause around circumstances and transmission of covid.

- Recommendations were whole system and relevant pre-covid.

- IMT systems need connected within and between boards to enable outbreak management and network analysis to be further enabled

- Intelligence sharing across the system of national organisations supporting the pandemic needs strengthened to inform national action planning in support of local needs.

Root Cause Analysis – data and digital

- The TURAS safety huddle system should consider wider winter preparedness and broader IPC needs as part of planned future developments and how the system might move to be used for local improvement

- Support in building capacity and capability for data systems to be used by care home staff for quality improvement is required

- Care homes should ensure preparedness for any potential outbreak by maintaining a current register of all required staff and resident data

Root Cause Analysis – Early Warning

- TURAS, and supporting processes for its use in the HSCP and care homes, should continue to be further developed to ensure it can be used as effectively as possible as an early warning system

- Care homes should be supported to use the TURAS data for local improvement

- A further detailed review of staffing rosters and workforce capacity should be considered based on the findings from the TURAS indicator data, it may be helpful for care home oversight groups to work collectively with care homes in the use of workforce tools to enable system level planning and mutual support

Healthcare framework for adults in care homes

- For the framework to succeed, we must fully embrace the digital world and use data and technology <u>appropriately</u> to enable people to live well.

- Undertake a review of the existing care home data landscape to ensure it is used to benefit those living in care homes.

- Data standards should be introduced, so that data entries from different organisations are understood to mean the same thing.

- The Information Sharing Toolkit should be used to help organisations sharing or handling NHS Scotland's data to take the necessary steps to confidently share and use health data.

- People living in care homes should have opportunities and support to use technology to connect with the world outside the care home, including access to good Wi-Fi and broadband connections.

Healthcare framework for adults in care homes

- There should be access and support for people living in care homes to use NHS Near Me for video-consultations with healthcare professionals.

- There must be appropriate technology within every care home to support virtual MDT meetings.

- The actions listed within Connecting People Connecting Services should be implemented.

- All care home staff should have access to resources that build and strengthen their digital skills, such as those developed by Technology Enabled Care.

- Digital initiatives that support learning, such as Project ECHO should be explored.