

Practitioner and Stakeholder Panel Meeting

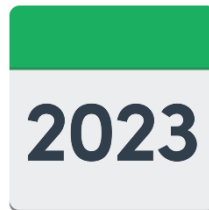
Minutes of meeting February 21 2023

Easy Read Version

Practitioner and Stakeholder Panel Meeting



Minutes of meeting





A **practitioner** is a member of staff.

A **stakeholder** is someone from an organisation or group that supports our work.

Who was at the meeting?



Vice Chair: Stuart Currie - of the Independent Review of Inspection, Scrutiny and Regulation of Social Care in Scotland (IRISR)

Practitioner and Stakeholder members (the panel)

- Adoption UK
- Care Home Relatives Group
- Carer Centres Managers Network
- Coalition of Care and Support Providers (CCPS)
- Community Justice Scotland
- COSLA
- Inclusion Scotland
- National Day Nurseries Association
- People Led Policy Panel
- Queens Nursing Institute Scotland
- SACRO
- Scottish Families Affected by Alcohol and Drugs
- Social Work Scotland





- STUC
- The Health and Social Care Alliance (The Alliance)
- The Royal College of Nursing Scotland

Scottish Government secretariat

A **secretariat** is an admin team that gives support with meetings



- Kerry Brooks
- Arlene Crockett
- Daniel Nagy

Who could not come to the meeting?



Practitioners and Stakeholders from:

- British Association of Social Workers
- CELCIS
- Coalition of Carers in Scotland
- Scottish Care
- Self-Directed Support Scotland
- Shelter Scotland
- The Scottish Young Carers Services Alliance Network

Items and actions

Approval of minutes from the last meeting



An **action** is what will happen.

Action: The panel agreed the minutes from the January meeting and they will be published on the IRISR website.

Actions from the last meeting



- the secretariat organised a meeting about Personal Assistants

The Vice Chair, panel members and other colleagues came to the meeting.



- the secretariat has sent invitations to all panel members to come to the **networking** lunch before the next panel meeting on 14 March

Networking is a chance to meet and talk to other people.



- the secretariat explained that work about payment for panel members with lived experience is still happening

Panel discussion – Theme 3: How should inspection scrutiny and regulation be carried out?



Expertise is when someone knows a lot about something.

Inspected and **scrutinised** both mean checked and looked at very closely.

Regulation is when rules are made about something.

The panel agreed there should be a greater mix of people involved including:

- people with experience of social care support
- staff who give social care support



The panel discussed how to complain about social care services.

The panel agreed it is important that the organisations who make the rules for social care services must work in a positive and supportive way.

They must support people who use social care services and their families.



The panel talked about:



- if there should be one organisation that does inspections
- **expert** knowledge – a person who knows a lot about a subject
- what social care services need
- how **standards** will be used

Standards explain what level of quality people should expect from a service



The panel agreed that:

- improvement should focus on outcomes for supported people

Outcomes are what a person wants to see happen – this means different things for each person.



- a social care system that is always **improving** – getting better – will be good for people who use social care support services and the workforce



The panel talked about the rules and ways of doing inspection we have just now.

The panel talked about:

- **duplication** – making sure things are not done more than once
- **resources** – staff, time and money
- **feedback** – finding out what people think
- **self-evaluation** – checking your own way of working



Is there anything else we need to talk about?



The Vice Chair said the networking lunch event on 14 March will be a good chance for the two panels to come together.

He asked panel members to reply to the invitation before the end of the week.

Date of next meeting



The next panel meeting will be on
14 March
from 2pm to 4pm



at COSLA - 19 Haymarket Yards,
Edinburgh EH12 5BH
and on Teams.



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