



Big Data for the PRS: Opportunities and challenges

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Research Centre

Housing – Transport – Education
Urban Governance

*“Promoting
innovative
research methods
& the use of new
forms of data to
improve well-being
in cities”*

Data Service

Data Creation – Data Licensing
Data Sharing

Research Centre

Housing – Transport – Education

Urban Governance

Data
science &
information
governance
expertise

*“Promoting
innovative
research methods
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Urban
domain
knowledge
& social
research
expertise

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Data Sharing

Big data – it's not big!

- New forms of data or 'naturally occurring'
 - By-product of public or business administration systems
 - Product of sensors – environment, traffic, CCTV, mobile phone movement, in-home sensors ...
 - User generated – mobile phone use, social media, apps ...
- Associated analytical technologies
 - Machine learning, AI ...

Potential

- Scale – small sub-groups, small areas
- Flow – up-to-date picture
- Longitudinal – historic picture, natural experiments
- Linkage – study public service interactions
- Plug data gaps in official statistics
- Study the digital world

Challenges

- Avoiding the big data/AI hype – critical advocates
- Data quality – validation or verification
- Fragmented, private ownership – costs & continuity
- Data and research awareness in public sector
- Digital divides and digital panics

Realising the opportunities

- Public stewardship of data
- Data capture as regulatory benefit, not burden
- Intermediary services & digital commons
- Training & capacity building
- Public understanding and trust
- Document successes and failures

Thanks

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